

We care for our clients, and in these unpredictable and complex COVID-19 times we have to remain flexible as possible to make the best of the situation for all of us.

Therefore, we offer you two possibilities:

1) STANDARD BOOKING

In case of Covid-19 complications, Asta Yachting 'Standard Booking' allows the client to make a rebooking or get a voucher/credit note (for season 2021/2022) free of charge within 7 days before embarkation date only in case of:

- *officially closed Croatian borders or borders of client's residence country*
- *mandatory quarantine without possibility of PCR testing upon entering Croatia or client's residence country*
- *Covid-19 illness covered with hospital documentation*

NOTE: the obligation for PCR Covid-19 testing before or after the charter or disruptions related to canceled flights or transportation are not a sufficient condition for receiving a voucher or making a rebooking.

2) FLEX BOOKING

Optional Asta Yachting 'Flex Booking' allows the client to:*

- 1) *reschedule the charter in the rest of the season 2021 or in season 2022 according the valid price list conditions and fleet availability – free of charge*
- 2) *cancel the charter and receive the voucher/credit note valid for season 2021/2022 – free of charge*
- 3) *cancel the charter for no specific reason and get a refund of payment (in this case AY retains the cost of 17% on client's price (minimum EUR 330 cost depending on boat size/model)*

Only in case of officially closed state borders/mandatory quarantine without possibility of PCR testing, or Covid-19 illness of the client covered with hospital documentation, this 'Flex Booking' also allows a full refund of charter fee without additional costs, within 7 days before embarkation.

**optional surcharge on the basic charter price which enables the client to react – change or cancel the charter latest up to 60 days before the embarkation date with no specific reason. 'Flex Booking' costs additional 5% on the basic price according the official AY price list.*

For more info or details check our general terms & conditions or contact us directly.

Your Asta Yachting team



MY YACHT
CHARTER